

ICT sector

Making the Labour Market Work for Young People in Albania

At present in Albania, Information Technology (IT) is a relatively small sector, but it has a high potential for growth, and it is quickly developing into an innovative and attractive market for young Albanian jobseekers. Moreover, IT experts can easily work from Albania for foreign markets; for example, the EU alone has an IT labor shortage of approximately 250,000 jobs per year!

Taking into consideration the high employment potential in this sector, RisiAlbania focuses its efforts on:



- Upgrading the IT skills of young women and men, both students and teachers, on software development and services, which strengthens the Albanian IT sector as a whole and also enables IT professionals to access lucrative foreign markets;
- Supporting the development and promotion of value-added services for the Business Process Outsourcing subsector.

RisiAlbania's Intervention Areas

MOOCs for the latest IT technology and professional skills

Harnessing the power and popularity of Massive Open Online Courses (MOOCs), Risi supports ALMOOC.com – a platform introduced by Real Visualz foundation in Albania, in its delivery of free, state-of-the-art courses on the latest IT programming languages and skills to anyone with an internet connection.

Introducing Microsoft IT Academies to educational institutions

Working closely with PROTIK (an Albanian ICT resource center), the innovative tools, classes and resources of the Microsoft IT Academy will be made available to all lecturers and students at the Polytechnic University of Tirana as well as to all VET schools with an IT branch. PROTIK itself will start offering specific trainings based on the IT Academy.

Developing and promoting the BPO sector

Together with the Albanian Outsourcing Association, Risi aims to support Business Process Outsourcing (BPO) companies to develop and promote new added-value services (e.g., accounting and HR management). This insures access to new export markets, attracts foreign investors and contributes to the professionalization of the Albanian business environment.



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